## Palmetto Glass, Inc.

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## GUIDELINES FOR ENTERING AN OCCUPIED RESIDENCE

Palmetto Glass takes the health and safety of our employees and our customers very seriously. With that in mind, we have developed these guidelines as a minimum standard to be met before we can enter an occupied residence. Our technicians have been trained and provided with protective equipment so as to minimize the risk of spreading infection while in your home. Palmetto Glass requires our technicians to immediately leave any worksite not prepared by the following guidelines.

We cannot enter your home if you or anyone living at your residence has been sick in the last 14 days or has knowingly been exposed to anyone who has been sick in the last 14 days.

## SHOWER ENCLOSURE INSTALLATIONS / BATHROOMS

- Please remove all towels and washcloths, dirty clothing or dirty clothes hamper, floor mats or bath mats, wastebaskets, etc.
- Please remove any personal hygiene items such as hair brushes, toothbrushes, clippers, tweezers, scissors, water glasses, etc.
- Please clean and disinfect surfaces and fixtures such as counter tops, faucet handles, light switches, etc.
- Please cut on the exhaust fan.
- Please close closet doors or doors to adjoining rooms in the area our technicians are working.
- Please do not occupy the same room our technicians are working in.

## WINDOW REPLACEMENT OR OTHER WORK

We cannot foresee every possible situation we may encounter while working in your home. Please use the above shower enclosure / bathroom suggestions to guide you in preparing for our technicians entering your home.

Thank you for your understanding and patience while we ascertain what the "new normal" will encompass. Please know our intent is to protect your family as well as our own during these difficult times.